VIP EXPERIENCES.

LOOKOUT

VIP BAR EXPERIENCE

- One (1) General Admission Deck ticket to see The Fray, Bastille, Dashboard Confessional and Little Birdy live!
- Dedicated entry lane into the venue
- Access to the VIP Bar* area with:
  - Exclusive premium cash bar
  - Occasional Furniture and shade
- Welcome Cocktail on arrival
- Access to dedicated toilets
- Designated check-in and onsite staff

*VIP Bar may be situated away from the main stage area.

FACE TO FACE TOURING.

VIP EXPERIENCES
TERMS & CONDITIONS.

- Please note that the contact details provided at the point of purchase, email & mobile, are the details used to communicate all VIP information.
- An email will be sent to the original purchaser of the tickets 2-4 business days before the event with timings and additional information. Please get in touch here if this is not received.
- A text will also be sent with the check in time & location the day before the show. Keep an eye out for a text on the day of the show in case of any changes or additional information.
- Note if attending a show in Australia we are only able to send a text to Australian numbers. If attending a New Zealand show, we are only able to send a text to New Zealand numbers. At this time, we are unable to send to international numbers, outside of Australia & New Zealand.
- Please contact us here if you have not received VIP Information.
- It is your responsibility as the purchaser to follow up information if it is not received.
- VIP purchasers may need to arrive 1-3 hours before doors open to ensure delivery of all benefits.
- Original purchasers name must be known in order to check-in and receive your benefits.
- If a Premium Gift (e.g. laminate, drink voucher or merchandise item) is included in the VIP package you purchased, unless otherwise notified, Premium Gifts will only be available for collection pre-show from the check-in at the venue. Premium Gifts will not be dispatched after the show.
- Given the dynamic nature of live events, we may need to make changes to parts of your VIP Package including seating and entry arrangements, start times, merchandise, food and beverage service arrangements and other things. When changes need to be made, where possible, we will endeavour to provide alternatives that overall have an equivalent value as your package.
- If applicable, Early Entry refers to first access onto the floor, there is no sectioned off area (unless otherwise stated).
- If applicable, collectible laminate is commemorative only and does not gain or authorise access into the venue or backstage areas.
- Choose carefully as we will not provide refunds for a change of mind or because you can't make the event. Refunds and exchanges will only be made subject to ticketing terms and conditions, and applicable law, including the Australian or New Zealand Consumer Law.
- For any questions regarding your concert ticket, please reach out to the point of purchase.
- For any enquiries about your VIP Experience submit a request here.

*In the event of any conflict or inconsistency between these terms and conditions and the ticketing terms and conditions, the ticketing terms and conditions shall take priority to the furthest extent permitted by law.

FACE EVCE
TOURING.